

Pegasus Whirlpool Bath System reference: _____ Keep this card safe !
Help us to help you - send in your registration card as soon as possible

TERMS & CONDITIONS OF WARRANTY

1. Scope of Warranty

1.1 Pegasus Whirlpool Baths ("the Company") warrants that subject to the terms and conditions of this warranty, the whirlpool system and its components and parts, as specified on the Warranty Registration Card ("the Equipment") shall be free from defects in materials and workmanship for a period of two years from the date of purchase, provided that the equipment is correctly installed, used and maintained in accordance with the Company's User Instructions.

1.2 Where a warranty claim is accepted by the Company, the Company will, at its option, repair or replace the Equipment or part of it, as necessary, free of charge.

1.3 The Company's liability under this Warranty is limited to the repair or replacement referred to in clause 1.2 above and shall under no circumstances extend to any financial or other loss or damage, including any consequential loss or damage, alleged to have been suffered by the Customer.

1.4 The Company shall be under no obligation whatsoever under this Warranty to repair or replace the Equipment or any part of it if, in the opinion of the Company:

1.4.1 the Equipment has been misused, modified, altered or transformed in any way without the consent in writing of the Company;

1.4.2 any component, part or accessory of the Equipment has been replaced by another of a type not specified or as recommended by the Company;

1.4.3. the Equipment has been incorrectly Installed, or operated, used or maintained otherwise than in accordance with the Company's User Instruction Manual;

1.4.4 the Equipment has been repaired or serviced otherwise than by a dealer, fitter or service engineer authorised by the Company.

1.5 The Company's liability under the warranty shall be limited to the said repairs or replacement and shall under no circumstances extend to any financial loss or damage including consequential losses alleged to have been suffered by the claimant.

1.6 The company shall not bear any of the cost or responsibility of removing or making good any panels, tiling or other devices which may hinder access to any component part.

1.8 This Warranty is only valid and enforceable in respect of the Equipment which is purchased and used exclusively in the United Kingdom.

2. Qualification for Warranty:

This Warranty shall only apply where:

2.1 The Customer is the original purchaser of the Equipment in a new and un-used condition from an authorised dealer of the Company

and is not an assignee or subsequent purchaser of the equipment.

2.2 The Customer is able to produce satisfactory evidence of the date of purchase of the Equipment, such as the original invoice when making a claim under this Warranty. In the absence of satisfactory evidence, the Company reserves the right to reject any claim of the Customer stated by the Customer to be covered by this Warranty.

2.3 The Customer returns to the Company the completed and signed Warranty Registration Card within 21 days of receiving the Equipment, or a substantial part of it, if the Equipment cannot be supplied in its entirety on one occasion.

2.4 The Customer gives written notice of any claim under this Warranty to the Company within 30 days of discovering the alleged defect in materials or workmanship.

2.5 The component or part of the Equipment which gives rise to a claim under this Warranty has at all times been used as part of a complete Whirlpool system as supplied by the Company.

3. Warranty Period

3.1 The Warranty granted by the Company to the Customer shall be for a period of two years from the date of purchase of the Equipment.

3.2 The Warranty period in respect of the any component or part of the Equipment which has been repaired or is a replacement shall be the proportion of the warranty period which remains unexpired.

4. Claims Outside The Scope of this Warranty

4.1 Where a Warranty claim is rejected by the Company, the Company will give written notice thereof to the Customer within a reasonable time.

4.2 Where a Customer, having received notice of rejection under clause 4.1, makes a written request, the Company will carry out repairs or replacement in relation to the Equipment subject to its usual terms of business and will charge its then current hourly rates in respect of service engineer's time and list prices for any replacement parts.

5. Components and Parts Replaced

5.1 Where the Company replaces any component or part of the Equipment within the terms of this Warranty, the component or part so replaced shall there-upon become the property of the Company and shall be delivered to the Company forthwith.

6. Variation

The Company has not given authority to any person, firm or company to vary the terms of this Warranty.

THIS WARRANTY IS IN ADDITION TO AND IN NO WAY AFFECTS YOUR STATUTORY RIGHTS AS A CONSUMER

WARRANTY REGISTRATION FORM

On receipt of this form Pegasus Whirlpool Baths will provide an on-site warranty for your whirlpool system for a period of Two Years from date of purchase

System reference: _____

Customer's name and address: _____

Plumbing work completed by: _____

P/Code: _____ Tel: _____

P/Code _____ Tel: _____

email address: _____

Email address: _____

I **do/do not** recommend our Plumber to be included on your list of recommended installers.

*By entering your email you are consenting to Pegasus Whirlpool Baths sending you further correspondence or offers via email in the future.

Pump Number: _____

Please help us by adding any comments you may have about our product or service:

Customer Ref: _____

Please tick if you do not wish to receive further correspondence or offers from Pegasus Whirlpool Baths.

Where did you first hear about our product: _____

I have read and agree to the terms of the Warranty.

Signed _____ Date _____

Using your Pegasus Whirlpool bath

- ✓ Fill the bath with water to a level at least two inches above the level of the jets. The temperature of the water should be slightly cooler than you would use for a normal bath.
- ✓ Switch on the R.C.C.B. which is located outside the bathroom.
- ✓ When you are in the bath, switch on the whirlpool by using the On/Off button which is located on the edge of the bath. Push once for 'On' and once again for 'Off'.
- ✓ The air controller which is also located on the edge of the bath is used to regulate the intensity of the jets. Turning the control fully clockwise shuts off all air to the jets enabling the user to have a very gentle massage - turning the control anti-clockwise increases the mixture of air to water and thus the intensity of the massage.
- ✓ Only use specially formulated bubble bath in your whirlpool - ordinary bubble bath will foam excessively. Maintain the hygiene of your whirlpool system with the correct cleansers - Please contact your bathroom retailer for details of supplies.
- ✓ Ensure that access is allowed to the pump and system for service and maintenance.
- ✓ Switch off the R.C.C.B. after leaving the bathroom. Once a month test the R.C.C.B. by pressing the button marked 'T'. This should result in the switch on the box flicking down. If the switch does not respond in this way **do not use your whirlpool - contact your electrician**. If the switch responds normally the R.C.C.B. may be reset by returning the 'off' switch to the upright position.

- ✗ Newcomers to whirlpool bathing or occasional users should only use the whirlpool for 10 minutes before resting. Experienced users will enjoy 15-30 minute sessions.
- ✗ **Do not** leave young children alone in the Whirlpool - as with any body of water.
- ✗ Sponges, flannels and soap should not be used whilst the system is operating.
- ✗ **Do not** use abrasive cleaners, scouring pads or aggressive chemicals especially on chrome or gold fittings.
- ✗ **Do not** allow the pump to be run for a period of more than one hour continuously without a break.
- ✗ **We do not recommend** that you wash your hair in the bath. However, if you do wash your hair in the bath, you must ensure that all hair has been removed from the bath before using the whirlpool.

Whirlbath Hygiene Products

Special cleansers & sterilisers are available from Pegasus Whirlpools to maintain your whirlpool in a hygienic condition. Sterilising tablets are available for use after each bath. Our Whirlbath Cleanser, which is designed to purge any build up of soap and oils, should be used periodically (once a month). Please contact your bathroom retailer for supplies of these and our superb range of **low foaming aromatherapy bath oils**. Caution, The use of other manufacturer's whirlpool cleansing products may adversely affect the integrity of the components and joints and invalidate your warranty.

Warranty form

Your whirlpool system is covered by our comprehensive warranty for two years from the date of purchase. In order to qualify for this extra warranty it is essential that the Warranty card is returned within 21 days of purchase. Failure to do so will diminish the warranty to your basic rights under the Sale

Cut along this line

Fold

Please return this registration form within 7 days

Fold

Warranty Registration

Pegasus Whirlpool Baths

61 - 62 Lower Dock Street

Newport

South Wales

NP20 1EF